## SNHU Travel Booking System

| Item | Response |
| --- | --- |
| **Business Case/Vision**  (value to attain) | Help SNHU Travel expand their U.S. client base using new tools and trendy, niche vacation packages for their customers |
| **Mission Statement**  (result to accomplish) | Create a travel website in five weeks, when the public starts to think about vacation travel for the year, to book vacations |
| **Project Team**  (team members and roles) | Product Owner: Christy  Scrum Master: Ron  Developer: Nicole  Tester: Brian |
| **Success Criteria** | Start date: 05/15/2023  Expected completion date: 06/19/2023  Final deliverable: SNHU Travel website/tools running without error  Key project objectives: functioning website and booking system tools |
| **Key Project Risks** | Not hitting the deadline, not correcting all errors, not in line with company goals/expectations |
| **Rules of Behavior**  (values and principles) | 1. Scrum Agile principles to be utilized. 2. Respect all other Team members and contacts at all times. 3. If you have a question or are unsure of something, reach out to another Team member (or appropriate contact). 4. Cell phone sounds must be turned off prior to any meetings. |
| **Communication Guidelines**  (scrum events and rules) | 1. Mandatory meetings approx. 15 minutes will be held every morning at 9 am on each work day in Conference Room A. 2. If for some unavoidable reason you are unable to attend the meeting on time, please contact the Product Owner at your earliest convenience. |